

Appendix B - Public Protection and Safety Portfolio Plan Performance Monitoring

April – September
2011/12

Aim				
In the coming year we will ...		Completion by / Milestone	Officer	<ul style="list-style-type: none"> Progress to date Plans for future quarters
1	Investigate and take formal action against persistent noise offenders whilst empowering others bothered by noise to take their own initial action.	Ongoing	Jackie Goad	<ul style="list-style-type: none"> 21 s80 Abatement notices served 6 equipment seizures 6 successful prosecutions 3 prosecutions pending 2 x 12mth conditional discharge Total fines £950, Total costs £1535 Police support for Out of Hours Party Patrol commence 12th Nov
2	Investigate, disrupt and take formal action against those persons involved in both the carriage of and the illegal disposal of controlled waste, targeting fly tipping hotspots in the borough including service road and alleyways.	Ongoing	Jackie Goad	<ul style="list-style-type: none"> 1 waste carrier operation carried out on 24/06/11. 6 vehicles stopped and relevant enquiries made in respects of waste carrier registration. 6 notices served in respects of rubbish in alleyways 51 notices served in respects of other rubbish accumulations
3	Prevent older vulnerable consumers from becoming victims of commercial crime.	On going	Rob Vale	<ul style="list-style-type: none"> 8 educational and training talks given to groups and partners. We also attended the Adult Safeguarding Conference at the Warren resulting in contacts with 15 new partners who we will be arranging to provide training events in the coming months. 104 intelligence reports received concerning the activities of rogue/bogus traders who have targeted older consumers 75 intelligence reports submitted to the Regional Intelligence Mgr 27 rapid response visits have been made following calls about rogue traders targeting older consumers As a result of service intervention, vulnerable consumers have been prevented from paying £60,000 to suspicious traders.

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4	Prevent the sale of age restricted products, such as alcohol, tobacco and fireworks, to young consumers in Bromley.	On going	Rob Vale	<ul style="list-style-type: none"> • During July 2011 we carried out 106 test purchases of alcohol and tobacco. This resulted in 10 sales of tobacco and 16 sales of alcohol. Further campaigns planned to include fireworks. • 15 premises are currently under investigation for these sales, including 3 premises who sold alcohol twice in 3 months
5	Carry out a range of intelligence led enforcement activities aimed at protecting consumers and businesses from unfair trading practices	On going	Rob Vale	<ul style="list-style-type: none"> • 2 intelligence led rogue trader operations have been conducted targeting areas of high bogus caller activity. We will be participating in a national rogue trader operation on 19th October 2011. • Seizure of illegal niche tobacco products from a business in Penge as part of a regional campaign tackling illicit tobacco products – on going. • 2 traders have voluntarily surrendered dangerous giant lighters during a safety enforcement campaign – on going. • Further seizures of counterfeit Jacobs Creek and Blossom Hill from a business in Orpington – on going. • Further seizures of counterfeit clothing at boot sales made which are currently under investigation – on going.
6	Undertake risk based inspections of food businesses	Ongoing	Paul Lehane	<ul style="list-style-type: none"> • 1st April to 30 June 212 Food inspections undertaken, out of an annual target 1042 = 20% of annual target achieved • 1 July to 30 Sept 2011 176 Food Inspections undertaken. Total to date 388 = 37% of annual target
7	Targeted health and safety inspections / projects of high risk businesses	Ongoing	Paul Lehane	<ul style="list-style-type: none"> • 1st April to 30 June 11 high risk inspections (2 Risk A businesses and 9 High risk premises following up intelligence after an accident • 1st April to 30 June 36 Complaints investigated and 65 Accidents received 22 investigated • 1 July to 30 Sept 2 High Risk Inspections • 1 July to 30 Sept 48 Complaints investigated and 52 Accidents received 18 investigated

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8	Actively secure compliance with licensing conditions in targeted premises.	Ongoing	Paul Lehane	<ul style="list-style-type: none"> 1st April to 30 June 6 high risk businesses visited 1 July to 30 Sept 2 high risk businesses visited 40% of target
9	Coroner and Mortuary Services-Reduce running costs of the Coroners Service	Q3	Jim McGowan	<ul style="list-style-type: none"> The four district coroner offices have been amalgamated into one office. Approximate annual savings for service to be achieved by quarter three of £22,000, of which LBB should realise 25% - 30 %, being £5k. Further amalgamation of printing and stationery resulting in savings for LBB from 2012 onward now projected as £9k. In year savings for 2011/12 also expected in the region of ££9k. Coroner meeting on October 24th to confirm estimates.
10	Complete the statutory Detailed Screening and Assessment for Air Quality Management.	Ongoing	Jim McGowan	<ul style="list-style-type: none"> First draft complete, anticipated completion of final document by end of Quarter two, for submission to DEFRA. Extended completion date to March 2012 to allow officers to catch up with asbestos Property inspection programme, which is income generating.
11	Carry out a Contaminated Land Risk Assessment and develop map of contaminated sites for identification of the risks	Ongoing	Jim McGowan	<ul style="list-style-type: none"> Ongoing but currently low priority due to pressures of setting up new income stream for asbestos monitoring. Update report to be provided at end of quarter two. Extended completion date to March 2012 to allow officers to catch up with asbestos Property inspection programme, which is income generating.
12	Set up a service for the investigation and reporting on asbestos in LBB properties and develop related income generated services in the private sector	Ongoing	Jim McGowan	<ul style="list-style-type: none"> Service for asbestos monitoring of LBB properties set up and up to date with inspections at end of quarter one. Additional contracts currently being set up with three Academy schools and one Housing Association to be in place by end of quarter 2. Extension of service into academies, housing association and other areas and ban on temp staff causing the programme to slip behind.

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13	Develop systems to reduce the running costs involved in meeting statutory responsibilities for stray and abandoned dogs.	Ongoing	Jim McGowan	<ul style="list-style-type: none"> The investigation of sites for an LBB kennel has not been successful and is not likely to proceed further. Kenneling, administration and collection functions are to be amalgamated and let as a single contract at end of Q4. Discussions are currently taking place with a neighbouring borough to maximise any savings; decision to be made by end of Q2. Decision made to enter into shared service with LB Greenwich, However, LB Greenwich is unable to enter into contract for joint service until after the Olympics. Proposed extension to contract until April 2012 and then a jointly tendered contract with LB Greenwich.
14	CCTV- Introduce joint contracts with adjoining Boroughs for the operation of CCTV services in Bromley.	Ongoing	Jim McGowan	<ul style="list-style-type: none"> Contracts for maintenance and monitoring are being combined and also combined with neighbouring Authority (LB Lewisham) with a view to maximising savings. Tender process and appointment of contractor to be complete at end of Q4.
15	Reducing levels of anti-social behaviour.	Ongoing	Colin Newman	<ul style="list-style-type: none"> From November 2011 all ASBU and SNT working on a joint operation around low level ASB which will involve not only Integrated Offender Management (IOM) targets but a larger number of low level ABC's being issued on wards directed at stopping low level ASB before it becomes a major problem. The IOM will provide a more coordinated approach to the management of prolific offenders. 9 completed referrals to Sanctuary project - additional 10 given safety advice 99 clients seen at the One Stop Shop (data for 5 sessions outstanding) 33 clients offered place on Freedom project – additional 29 declined or unable to contact, and 53 pending referrals for next course All individuals on ABC's now offered mentoring offered to all year 6 pupils in Bromley who are identified as potential

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16	Continuation of work to support victims of Domestic Abuse and development of cross-departmental action to target prevention initiatives amongst young people	Ongoing	Colin Newman	<ul style="list-style-type: none"> • From November 2011 all ASBU and SNT working on a joint operation around low level ASB which will involve not only Integrated Offender Management (IOM) targets but a larger number of low level ABC's being issued on wards directed at stopping low level ASB before it becomes a major problem. • The IOM will provide a more coordinated approach to the management of prolific offenders. • 9 completed referrals to Sanctuary project - additional 10 given safety advice • 99 clients seen at the One Stop Shop (data for 5 sessions outstanding) • 33 clients offered place on Freedom project – additional 29 declined or unable to contact, and 53 pending referrals for next course • All individuals on ABC's now offered mentoring • Offered to all yr 6 pupils who are identified as potential
17	Provision of support for young people at risk of crime or anti-social behaviour in the form of mentoring	Ongoing	Colin Newman	<ul style="list-style-type: none"> • From November 2011 all ASBU and SNT working on a joint operation around low level ASB which will involve not only Integrated Offender Management (IOM) targets but a larger number of low level ABC's being issued on wards directed at stopping low level ASB before it becomes a major problem. • The IOM will provide a more coordinated approach to the management of prolific offenders. • 9 completed referrals to Sanctuary project - additional 10 given safety advice • 99 clients seen at the One Stop Shop (data for 5 sessions outstanding) • 33 clients offered place on Freedom project – additional 29 declined or unable to contact, and 53 pending referrals for next course • All individuals on ABC's now offered mentoring • Offered to all year 6 pupils in Bromley who are identified as pot